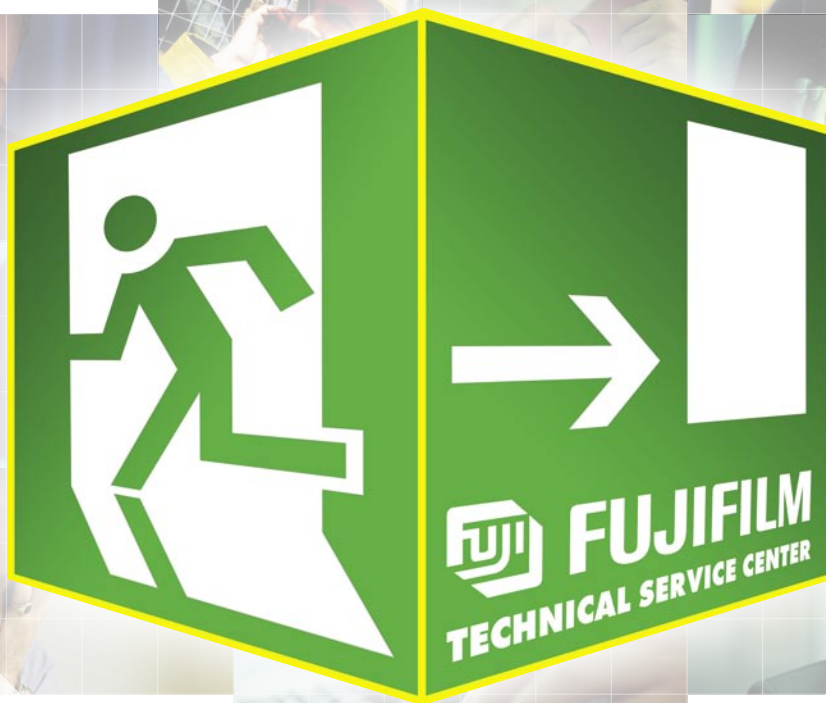


# **FUJIFILM**

## **TECHNICAL SERVICE CENTER**



**LABELLING/  
INITIALIZATION**



**DATA MIGRATION**



**DATA CONVERSION**



**DATA RECOVERY**



**ANALYSING +  
HEALTH CHECK**



**LASER ETCHING**



**DATA DISPOSAL**



**24H CALL CENTER**



Over the last few decades, FUJIFILM has repeatedly demonstrated its innovative strengths, with the development of state-of-the-art technologies and the manufacture of high-quality and extremely powerful storage media. The company's achievements also includes a special portfolio of services for back-up solutions that FUJIFILM can now offer in tailor-made packages, via the FUJIFILM TECHNICAL SERVICE CENTER.

With this solution, FUJIFILM will in future be focusing on comprehensive data services with a seamless security strategy. Be it labelling and initializing, data migration, data conversion, data recovery, health check or laser etching, all of FUJIFILM's services will be carried out by specialists under clean-room conditions. All services will be delivered in the shortest possible time and in full compliance with the ISO 9000 certificate.

Thanks to these innovative technical services, which are provided from a single source, data backup procedures can now be set up with considerably greater efficiency. FUJIFILM will be offering these services, along with data disposal, from now on – especially for its data storage products. In the Enterprise sector, these include the FUJIFILM Tape Cartridges 3592, 3590 and 3590E, while in the Midrange sector, the relevant products are FUJIFILM Tape Cartridges

LTO (all generations), DLT IV and SDLT. In addition to this full-service solution for the particular requirements of the Enterprise and Midrange sector, FUJIFILM also offers something rather special - transparency. This is because, as soon as an order is placed, you receive your personal ID number. Using this number, you can use our online tracking function to find out the production status of your order at any time.

But what is the real, crucial advantage of choosing a FUJIFILM solution that is perfectly tailored to your company's needs and spans everything from data media to data service? FUJIFILM, as a leading manufacturer, knows everything there is to know about data media. We know how they can be protected. We know how data can be recovered, repaired, secured, how it can be definitively deleted, archived and also how it can be prepared.

This not only gives your IT specialists peace of mind, but it also saves them considerable amounts of time, which they can use more efficiently.



**Library Pack.**  
The newly-developed, sturdy transport and archiving packaging for FUJIFILM Enterprise products and, on request, for LTO data cartridges too, facilitates quick and easy unpacking, transportation and stacking. They also protect securely against shocks, humidity and dust.

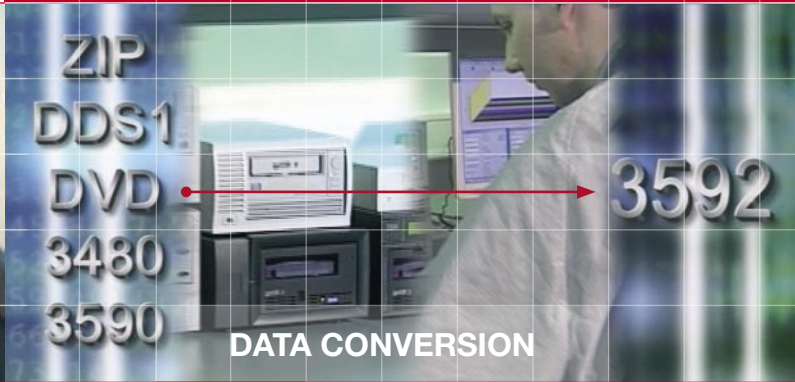
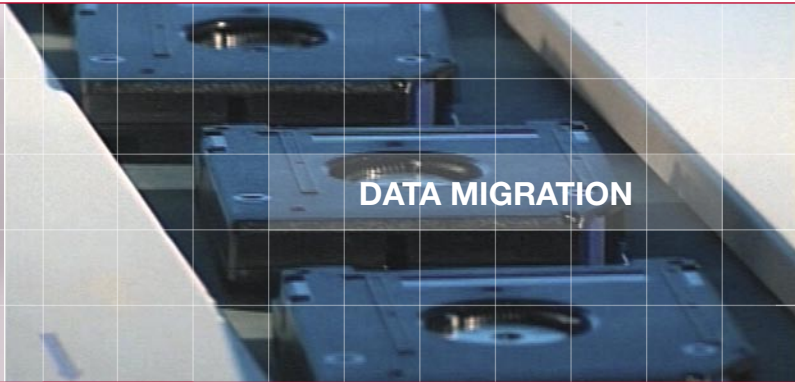


Technical service will be provided for FUJIFILM data storage tapes.



**FUJIFILM**  
TECHNICAL SERVICE CENTER





**LABELLING + INITIALIZING**

Time-consuming, laborious labelling and initializing is part of many highly-trained IT specialists' daily routine. But it isn't actually part of their job.

That's why FUJIFILM provides high-quality data cartridges and an appropriate labelling and initialization service, in accordance with the customer's wishes. The result is that the tape you need is ready when you want it to be, without any delay.

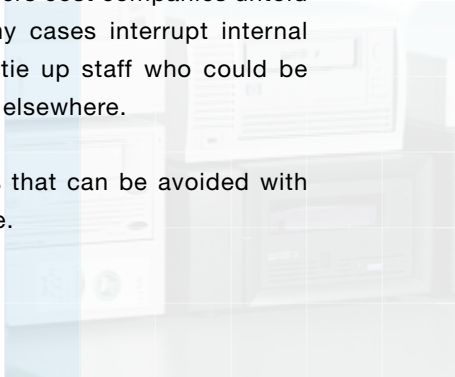


**DATA MIGRATION**

The transfer of extensive volumes of data from older systems to new ones is a process that is experiencing increasing demand. These moves are sometimes necessary to safeguard compatibility or to harness the considerable advantages that a new system offers.

But these laborious transfers cost companies untold amounts of time, in many cases interrupt internal workflows and not least tie up staff who could be deployed more efficiently elsewhere.

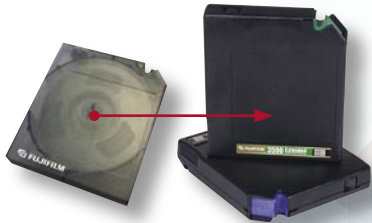
All of these are problems that can be avoided with our data migration service.



**DATA CONVERSION**

Secure archiving can often be a major problem, especially if the data is to be merged from various types of storage media, data structures and formats and transferred onto a new backup system.

This is where our data conversion service comes in – the ideal way of avoiding precisely these problems. We read data, transfer it from one platform to another, convert it, structure it and process it so that it can ultimately be archived on a single platform. This means that our customers have ultra-fast access to all of their data at all times.



**DATA RECOVERY**

Mechanical damage, humidity, smoke and other catastrophes both big and small can lead to a total loss of data.

If the worst happens, our highly-qualified FUJIFILM Service Team can help, with data recovery services. The recovered data is copied to new data media, so that it can once again be accessed without any problem.



Technical service will be provided for FUJIFILM data storage tapes.





ANALYSING

HEALTH CHECK



LASER ETCHING



DATA DISPOSAL



24 HOURS CALL CENTER



ANALYSING + HEALTH CHECK

Possible errors or damage to data media should be detected before they can cause serious mayhem.

We check and analyse your data media thoroughly. Their status is documented in detail and we evaluate the results thoroughly.

If our health check discovers that your data is at risk, we will offer you suitable solutions to safeguard your information.



LASER ETCHING

There are many reasons why data media need to be identifiable. Labelled cartridges, for example, facilitate unique assignment and registration.

FUJIFILM can label the cartridges using a laser with your name, company logo or sequential numbering. The maximum label size is 100 x 100 mm.

This information is thus burned permanently onto the media and cannot be removed. Alternatively, we also offer a service whereby the information can be printed onto the cartridges themselves.



DATA DISPOSAL

To ensure that all of the data that is relevant to your company has been irrevocably destroyed when data media are being disposed of, FUJIFILM will take care of the controlled and certified destruction of your data media.

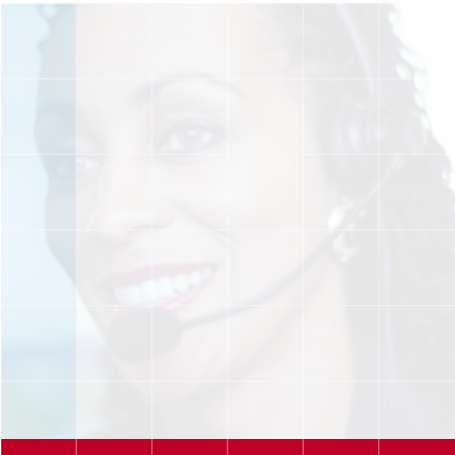
The data media is unmounted and definitively destroyed, in accordance with the prevailing legal guidelines. For particularly critical data, this destruction process can also be carried out in close agreement with the customer.



24 HOURS CALL CENTER

Problems can occur at any time. There's no such thing as complete protection.

But in order to help you with key questions and problems, our call Center is available 24 hours a day.



Technical service will be provided for FUJIFILM data storage tapes.





## FUJI MAGNETICS AND FUJIFILM.

FUJI MAGNETICS, a fully-owned subsidiary of FUJIFILM Co., Ltd., is one of the leading European production sites for FUJIFILM, manufacturing high-performance storage media for both the business and consumer markets. FUJI MAGNETICS supplies large parts of Europe with these storage media from its base in Kleve in the Lower Rhine region. With the new FUJIFILM Technical Service Center, the company is now presenting itself to the market as a comprehensive data service provider.



Art.-No. 92202 Brochure „Technical Service“ (English)



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